

Water Rate Increase

- Willows Water District Board of Directors adopted a water rate increase of 4.71% at its November Board meeting. The rate changes go into effect for water bills issued on or after January 1, 2024. The rate increase is needed to offset Denver Water's Master Meter rate increase of 5%. The increase covers the District's cost of purchasing water.

Capital Improvement Fee Increase

- The Board of Directors adopted an increase of the Capital Improvement Fee of 1.0%, or an increase of \$0.40 cents per billing, per customer. The Capital Improvement Fee funds necessary infrastructure projects and maintenance that keeps our system operating efficiently and allows us to provide our customers with clean and reliable drinking water.

WATER USAGE RATES

(Effective for water bills issued on or after January 1, 2024)

A. Residential Customers-- (ALL RESIDENTIAL TAPS ARE ¾-INCH)

- | | | |
|---------------------|---------------------------------|----------|
| 1. Water usage rate | | |
| ¾-inch | \$5.20 per 1,000 G for first | 22,000 G |
| | \$6.39 per 1,000 G for the next | 38,000 G |
| | \$7.83 per 1,000 G for the next | 20,000 G |
| | \$10.43 per 1,000 G for over | 80,000 G |
| 2. Base charge: | | |
| ¾-inch | \$20.25 for 2 months | |

B. Commercial Customers

- | | | |
|---------------------|---------------------------------|----------|
| 1. Water usage rate | | |
| ¾-inch | \$5.20 per 1,000 G for first | 22,000 G |
| | \$6.39 per 1,000 G for the next | 38,000 G |
| | \$7.83 per 1,000 G for the next | 20,000 G |
| | \$10.43 per 1,000 G for over | 80,000 G |
| 2. Base charge: | | |
| ¾-inch | \$20.25 for 2 months | |

C. Irrigation Customers

- | | | |
|---------------------|---------------------------------|----------|
| 1. Water usage rate | | |
| ¾-inch | \$5.20 per 1,000 G for first | 22,000 G |
| | \$6.39 per 1,000 G for the next | 38,000 G |
| | \$7.83 per 1,000 G for the next | 20,000 G |
| | \$10.43 per 1,000 G for over | 80,000 G |
| 2. Base charge: | | |
| ¾-inch | \$20.25 for 2 months | |

Note: For a meter (tap) larger than ¾-inch, use following Conversion Table to convert the meter (tap) size into ¾-inch equivalents.

CONVERSION TABLE

Tap Sizes	Equivalent Taps (¾-inch)
¾ inch	1
1 inch	2
1½ inch	4
2 inch	8
3 inch	18
4 inch	36

Low Income Household Water Assistance Program (LIHWAP)

- Need assistance with your bill? Willows Water District has signed an agreement with Low Income Household Water Assistance Program (LIHWAP). Only a certain amount of money have been allocated to the program. Funds are distributed on a first come, first served basis. There are certain criteria that customers must meet to qualify for assistance. Please visit <https://cdhs.colorado.gov/leap> for more information.